

Repeated Course Alerts

Overview

This enhancement is to notify the Advisors to easily track the students who have registered for a course that they have already taken before (likely due to them withdrawing or failing the course prior to registration).

Background

Advisors would often like to know whether the students have previously taken the course or not, that is if the student is repeating the course. This information can help advisors to take timely and appropriate actions with a student to provide the best possible student outcomes in this situation.

Feature

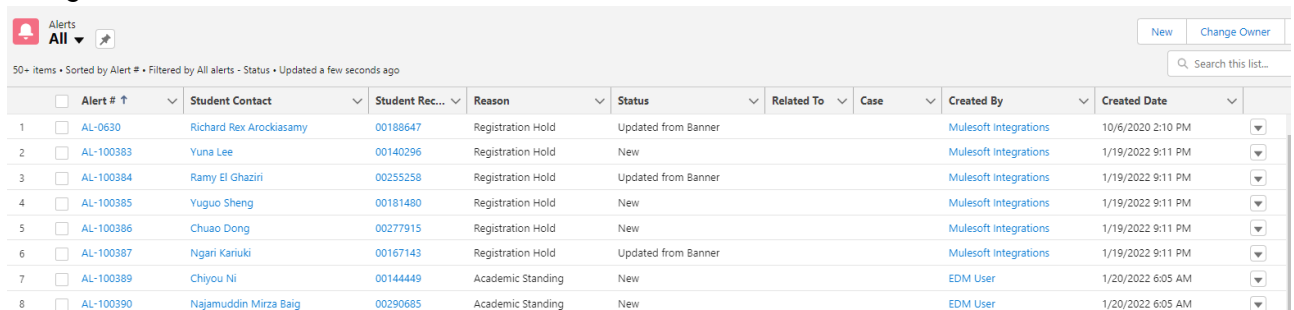
To aid the advisors to provide relevant and timely advising to their students, an academic Alert would be automatically created to notify the advisors when the student registers for a course that they have already taken before (likely due to them withdrawing or failing the course prior to the registration)

There are a few **exceptions or valid Repeats** which are handled as part of the enhancement where alerts will not be created.

1. Courses like "Chorale" are taken multiple times for a grade where there were credits earned.
2. Courses taken in an audit status ("AU").
3. Courses taken where there can be multiple registrations for that course in the current term such as "Special Topics" or "Research" type of courses.

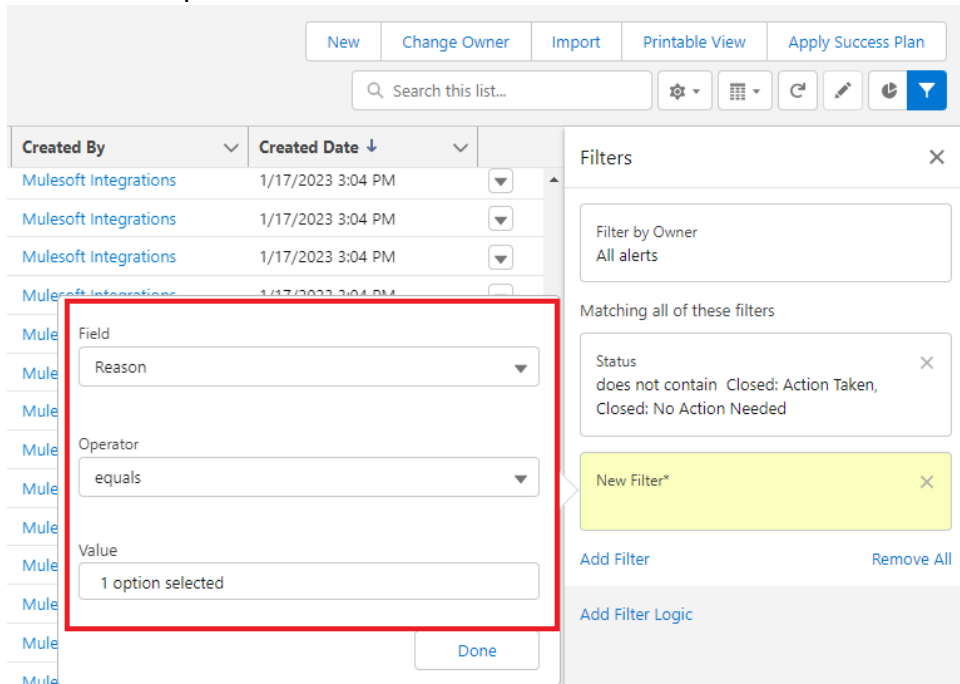
How do I check for Repeated Course Alert

1. Navigate to the Alerts List View



Alert #	Student Contact	Student Rec...	Reason	Status	Related To	Case	Created By	Created Date
1 AL-0630	Richard Rex Arockiasamy	00188647	Registration Hold	Updated from Banner			Mulesoft Integrations	10/6/2020 2:10 PM
2 AL-100383	Yuna Lee	00140296	Registration Hold	New			Mulesoft Integrations	1/19/2022 9:11 PM
3 AL-100384	Ramy El Ghaziri	00255258	Registration Hold	Updated from Banner			Mulesoft Integrations	1/19/2022 9:11 PM
4 AL-100385	Yuguo Sheng	00181480	Registration Hold	New			Mulesoft Integrations	1/19/2022 9:11 PM
5 AL-100386	Chua Dong	00277915	Registration Hold	New			Mulesoft Integrations	1/19/2022 9:11 PM
6 AL-100387	Ngari Kariuki	00167143	Registration Hold	Updated from Banner			Mulesoft Integrations	1/19/2022 9:11 PM
7 AL-100389	Chiyou Ni	00144449	Academic Standing	New			EDM User	1/20/2022 6:05 AM
8 AL-100390	Najamuddin Mirza Baig	00290685	Academic Standing	New			EDM User	1/20/2022 6:05 AM

- To view the alerts based on repeated courses, you can add filters by clicking on the filter icon on the Alerts List View.
- You can add filter where **“Reason”** equals **“Repeated Course”** so you can view all the alerts with Repeated Courses.



The screenshot shows the Alerts List View interface. At the top, there are buttons for 'New', 'Change Owner', 'Import', 'Printable View', and 'Apply Success Plan'. Below these is a search bar labeled 'Search this list...'. The main area displays a table with columns 'Created By' and 'Created Date'. The 'Created By' column shows 'Mulesoft Integrations' and the 'Created Date' column shows '1/17/2023 3:04 PM'. A filter configuration dialog is open, showing the following fields:


- Field:** Reason
- Operator:** equals
- Value:** 1 option selected

The dialog also includes a 'Done' button. On the right side of the interface, there is a 'Filters' panel with the following content:




- Filter by Owner: All alerts
- Matching all of these filters
- Status: does not contain Closed: Action Taken, Closed: No Action Needed
- New Filter*
- Add Filter
- Remove All
- Add Filter Logic

- Further, the detail (record) view of the **alert** record will now be displayed along with the comments as below.



 Alert
AL-218965

Reason	Priority	Status	Related To
Repeated Course	Urgent	New	CC-2323373

Alert # AL-218965	Reason Repeated Course
Student Contact [REDACTED]	Priority Urgent
Program Enrollment	Owner  EDM User
Course Connection CC-2323373	Case
Student Record 00272003	Assign Using Active Assignment Rules <input type="checkbox"/>
Related To CC-2323373	Status New
Created By  EDM User , 1/18/2023 6:44 AM	Comments Student is attempting to Repeat Course EAS 1601 - A
Last Modified By  EDM User , 1/18/2023 6:44 AM	