Improvements to the Low Grade and Course Withdrawal alerts

A new **Alert** record will be created when a student receives a **Low Grade** and **Course Withdrawal** on a course.
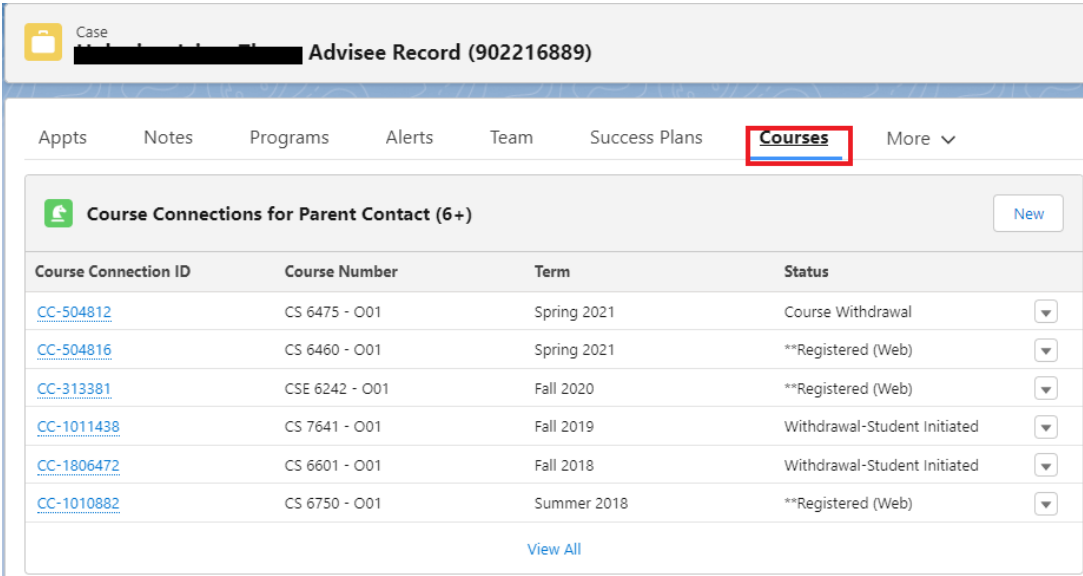
Background

For Advisors to see when students have a **Low grade** or **Course Withdrawal** and know that they should take appropriate action to intervene with a student, these new alerts have been created. A new "**Low Grade**" alert will be automatically created when a student receives a grade of either '**F**' or '**D**' on a course. When a student withdraws from a class, a "**Course Withdrawal**" alert will be automatically created when a student receives a grade '**W**' on a course. It can help advisors to take timely and appropriate actions with a student to provide the best possible student outcomes in this situation.

Feature

To aid the advisors to provide relevant and timely advising to their students, a Low Grade **Alert** would be automatically created when the **Letter Grade** is set as either 'D' or 'F' or a Course Withdrawal **Alert** would be automatically created when the **Letter Grade** is set as '**W**' in the relevant **Course Connection** record.

Using the Low Grade/ Withdrawal Alert

1. Navigate to the selected **Advisee Record** and click on **Courses,** a list of course connections are displayed as below.

2. When you click on any Course Connection record, the detail page is displayed as shown below.

3. Whenever the Letter Grade gets updated from Banner to the Course Connection, an alert gets created automatically.

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4. When the **Course Connection->Letter Grade** field is updated to either 'D' or 'F' then a Low Grade Concern alert record is automatically created, and you can find the **new** alert created in the **Alerts** tab under the Advisee Case Record.

5. When the **Course Connection->Letter Grade** field is updated to 'W' then a Course Withdrawal alert record is automatically created, and you can find the **new** alert created in the **Alerts** tab under the Advisee Case Record.

6. To get more information about the alert, you can view the detail page by clicking on the drop down next to alert record.

7. The detail (record) view of the **Low Grade alert** record will be displayed with populated Course Connection field values and the comments as below.

8. The detail (record) view of the **Withdrawal alert** record will be displayed with populated Course Connection field values and Comments as shown below.

Georgia Tech

🔔 Alert
AL-186852

Reason	Priority	Status	Related To
Course Withdrawal		New	CC-1950756

Alert #
AL-186852

Reason
Course Withdrawal

Student Contact
████████████

Priority

Program Enrollment

Owner
EDM User

Course Connection
CC-1950756

Case

Student Record
00258187

Assign Using Active Assignment Rules
☐

Related To
CC-1950756

Status
New

Comments
Grade has changed to W for Course
CS 1371R - A05.

Created By
EDM User, 10/31/2022 2:08 PM

Last Modified By
EDM User, 10/31/2022 2:08 PM